

CREATIVE ARTS ADMINISTRATIVE COORDINATOR

GENERAL DESCRIPTION

Provide high-quality administrative support to the Ministry Directors/Managers by managing data, preparing reports, handling inquiries, and performing clerical functions. This position requires exceptional organization and time-management skills, good judgement, effective communication, and identifies and addresses ministry needs to excel in preemptive support of the team. This position also includes coordinating events and onsite assistance.

Classification: Non-Exempt; Hourly // **Status:** Full-Time (35-40 Hours) // **Team:** Creative Arts // **Supervisor:** Josh Winters, Lead Director of Creative Arts

WORK SCHEDULE *(Some flexibility within guidelines)*

- Monday – Thursday: 9am-4pm
- Saturday & Sunday: May require some weekends - flex hours as needed

ESSENTIAL DUTIES & RESPONSIBILITIES

- Assist in coordinating logistics and administrative tasks, including purchasing, calendar coordination, and planning for the Creative Arts Ministries and Directors (Lead Director, Production Director, and Worship Director).
- Support and participate in the overall mission of the church and its implementation.
- Correspond with and record attendance for volunteers as well as maintain and update volunteer organizational charts.
- Maintain and update church database (Church Community Builder) for ministry events.
- Provide information by answering questions, responding to inquiries, and solving administrative problems.
- Track budgets and organize credit card statements/receipts for Ministry Directors.
- Serve as the primary Church Community Builder coordinator, providing data input and reporting to ensure the team is current and in compliance with approved Rock Point policies and procedures.
- Plan and implement special team events and activities (i.e., special services, volunteer recognition events, etc.).
- Serve as the Ministry liaison to other teams and centralized areas of coordination.
- Participate in RPC Staff Meetings/Hangs, Admin Meetings, and Ministry Meetings.
- Serve as a back-up receptionist on an as-needed basis.

COMPETENCIES

To perform the job successfully, individual should demonstrate the following:

- **Problem Solving** - Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics.

- **Customer Service** - Manages difficult or emotional customer situations; responds promptly to customer needs; solicits customer feedback to improve service; responds to requests for service and assistance; meets commitments.
- **Interpersonal Skills** - Focuses on solving conflict, not blaming; maintains confidentiality; listens to others without interrupting; keeps emotions under control; remains open to others' ideas and tries new things.
- **Oral Communication** - Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; responds well to questions; participates in meetings.
- **Teamwork** - Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed.
- **Organizational Support** - Follows policies and procedures; completes administrative tasks correctly and on time; supports church's goals and values.
- **Judgment** - Displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions.
- **Quality** - Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.
- Agrees and aligns with the vision, values, and doctrinal *Statement of Beliefs* of Rock Point Church. (<http://rockpointchurch.com/statement-of-beliefs/>)

REQUIRED CRITICAL SKILLS, TRAINING AND EDUCATION

- Minimum of 2 years Administrative or Volunteer Experience
- High School Diploma or GED
- Proficient with computers, including: Internet, Email, Microsoft Office
- Agrees and aligns with the vision, values, and doctrinal *Statement of Beliefs* of Rock Point Church. (<http://rockpointchurch.com/statement-of-beliefs/>)

PREFERRED REQUIREMENTS

- Minimum 3 years Administrative Assistant Experience
- Proficient in Microsoft Office 365
- Working knowledge of Concur Expense System
- Working knowledge of Church Community Builder
- Working knowledge of Planning Center

PHYSICAL REQUIREMENTS

- While performing the duties of this job, the employee is regularly required to stand and walk and will occasionally be required to do some light lifting (up to 25 pounds).

PERSONAL LIFE REQUIREMENTS (POST HIRE)

- Model biblical understanding and maintain a consistent personal devotional life;
- Model biblical commitment and become a covenant member of Rock Point Church;
- Model biblical family life before the body and regularly attend worship service with your family;
- Model biblical integrity and conduct personal life in a manner consistent with RPC core values;
- Model biblical community; and
- Model biblical generosity and financially support Rock Point Church.